

# Results through First Quarter 2018

#### **Forward-Looking Statements**

This presentation contains "forward-looking statements," as defined in the Private Securities Litigation Reform Act of 1995. These statements, which express management's current views concerning future events or results, use words like "anticipate," "assume," "believe," "continue," "estimate," "expect," "future," "intend," "plan," "project" and similar terms, and future or conditional tense verbs like "could," "may," "might," "should," "will" and "would." Forward-looking statements are subject to inherent risks and uncertainties that could cause actual results to differ materially from those expressed or implied in our forward-looking statements.

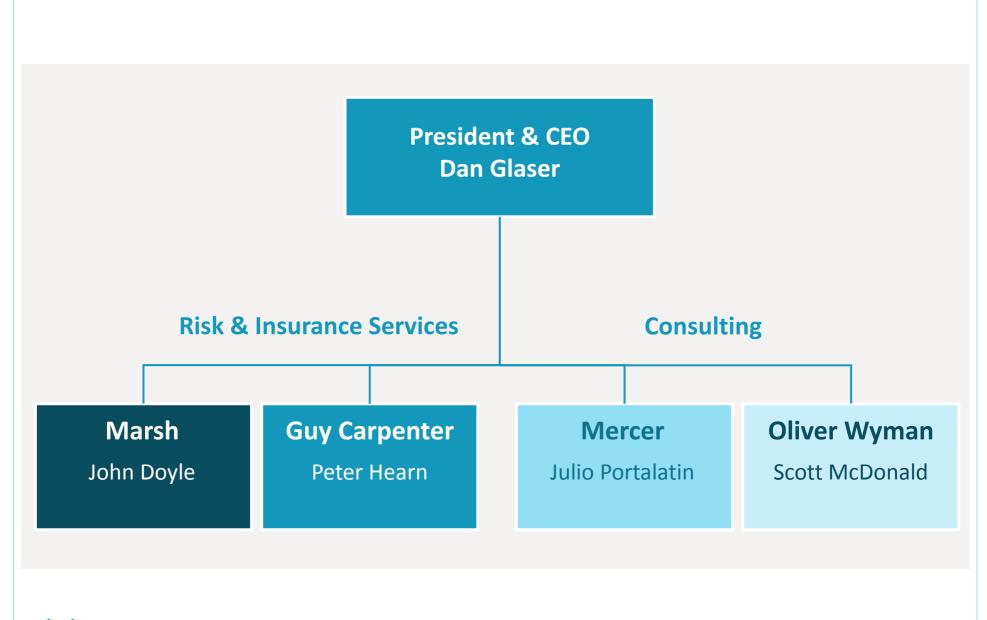
Factors that could materially affect our future results include, among other things: (1) the impact of any investigations, reviews, market studies or other activity by regulatory or law enforcement authorities, including the U.K. CMA investment consultants market investigation, the U.K. FCA wholesale insurance broker market study and the ongoing investigations by the European Commission; (2) the impact from lawsuits, other contingent liabilities and loss contingencies arising from errors and omissions, breach of fiduciary duty or other claims against us; (3) our organization's ability to maintain adequate safeguards to protect the security of our information systems and confidential, personal or proprietary information, particularly given the large volume of our vendor network and the need to patch software vulnerabilities; (4) our ability to compete effectively and adapt to changes in the competitive environment, including to respond to disintermediation, digital disruption and other types of innovation; (5) the financial and operational impact of complying with laws and regulations where we operate, including cybersecurity and data privacy regulations such as the E.U.'s General Data Protection Regulation, anti-corruption laws and trade sanctions regimes; (6) the regulatory, contractual and reputational risks that arise based on insurance placement activities and various broker revenue streams; (7) the extent to which we manage risks associated with the various services, including fiduciary and investments and other advisory services; (8) our ability to successfully recover if we experience a business continuity problem due to cyberattack, natural disaster or otherwise; (9) the impact of changes in tax laws, guidance and interpretations, including related to certain provisions of the U.S. Tax Cuts and Jobs Act, or disagreements with tax authorities; (10) the impact of fluctuations in foreign exchange and interest rates on our results; (11) the impact of macroeconomic, political, regulatory or market conditions

The factors identified above are not exhaustive. We caution readers not to place undue reliance on any forward-looking statements, which are based only on information currently available to us and speak only as of the dates on which they are made. The Company undertakes no obligation to update or revise any forward-looking statement to reflect events or circumstances arising after the date on which it is made. Further information concerning Marsh & McLennan Companies and its businesses, including information about factors that could materially affect our results of operations and financial condition, is contained in the Company's filings with the Securities and Exchange Commission, including the "Risk Factors" section and the "Management's Discussion and Analysis of Financial Condition and Results of Operations" section of our most recently filed Annual Report on Form 10-K.

#### **Explanation of Non-GAAP Measures**

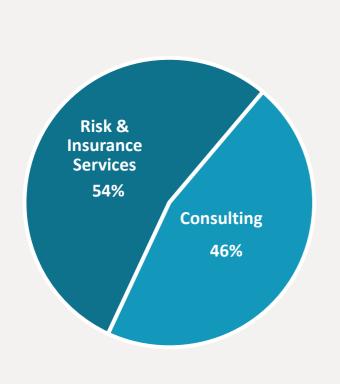
This presentation also contains certain financial measures that are "non-GAAP measures," within the meaning of Regulation G of the Securities Exchange Act of 1934, as amended. The Company believes these non-GAAP financial measures provide useful supplemental information that enables investors to better compare the Company's performance across periods. Management also uses these measures internally to assess the operating performance of its business, to assess performance for employee compensation purposes and to decide how to allocate resources. However, investors should not consider these non-GAAP measures in isolation from, or as a substitute for, the financial information that the Company reports in accordance with GAAP. The Company's non-GAAP measures include adjustments that reflect how management views our businesses, and may differ from similarly titled non-GAAP measures presented by other companies. Please see the Appendix to this presentation for a reconciliation of non-GAAP measures to the closest comparable applicable GAAP measures.



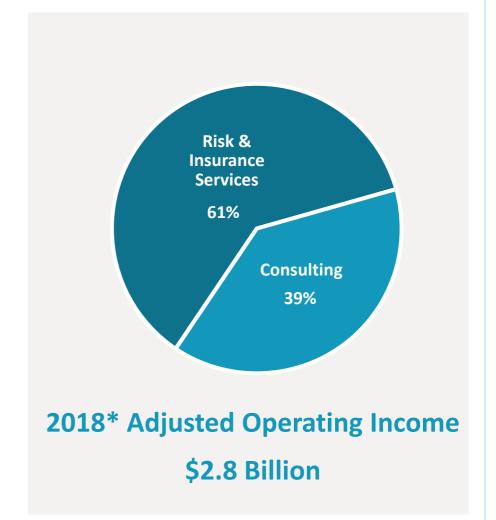




### A preeminent global professional services firm



2018\* Revenue \$14.4 Billion





\*LTM Revenue ex. Rev Rec.; 12 months ended 3/31/18. LTM NOI ex. Rev. Rec. and restated for pension adjustment Reconciliation of Non-GAAP measures included in Appendix

## We're Global Leaders in Risk, Strategy and People

Annual revenue of more than \$14 billion

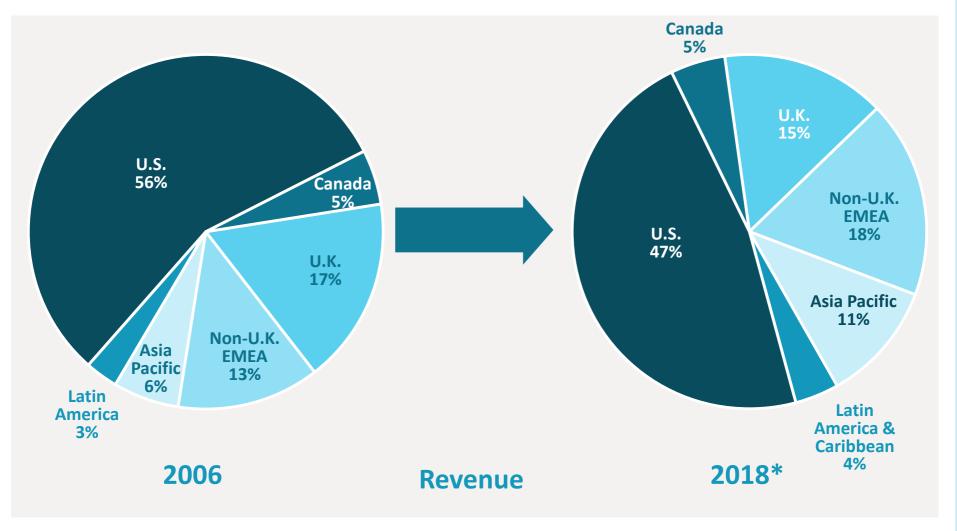
Nearly 65,000 colleagues globally

Clients in more than 130 countries

147-year history of leadership and innovation



## **Expanding Global Presence**





\*LTM Revenue ex. Rev Rec.; 12 months ended 3/31/18

## Strategic & Macro Drivers of Long-Term Growth





## Shift to Higher Growth Areas



**Latin America** 

**Africa** 

#### **Market Segments**

(MMA) Marsh & **McLennan Agency**  SME (U.K.)

**Mercer Marketplace** 365

**Investment Consulting** 

**Alternative Capital** 

#### **Capabilities & Market Segments**

**Data & Analytics** 

**Mercer Digital** 

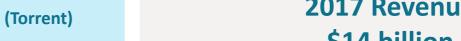
Cyber

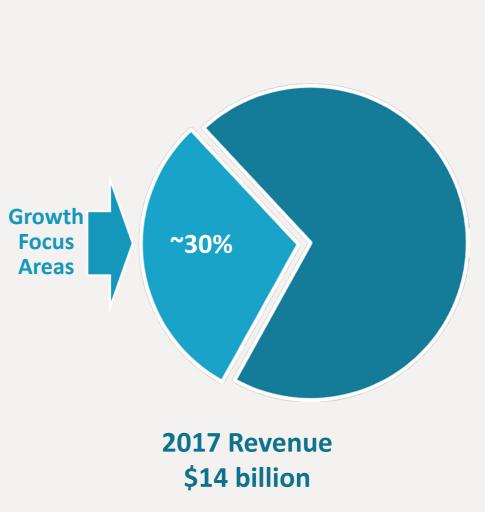
Workday (CPSG)

**OW Labs** 

**Flood (Torrent)** 

MarketConnect







### Four Pillars for Investment Performance – Introduced September 2010



Sustain longterm revenue and earnings growth



Maintain low capital requirements



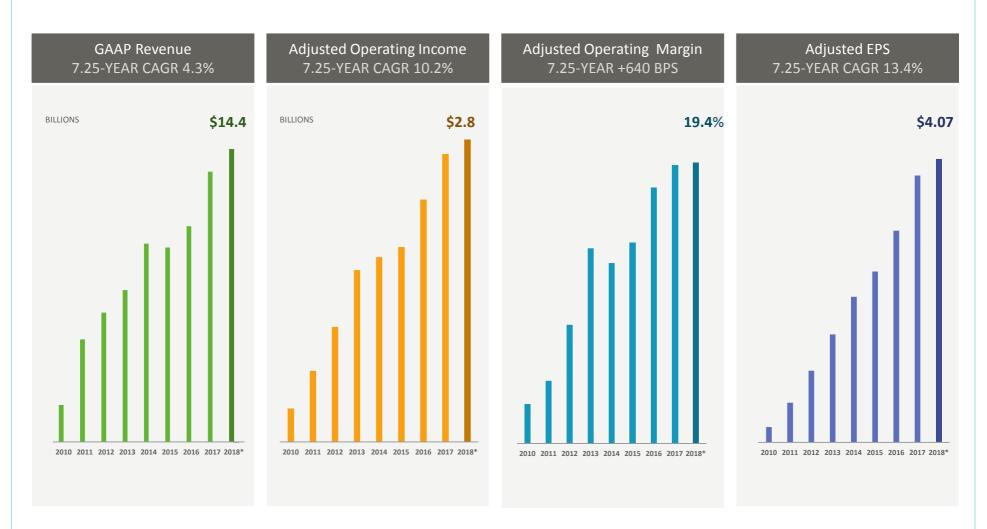
Generate high levels of cash



Manage risk intelligently



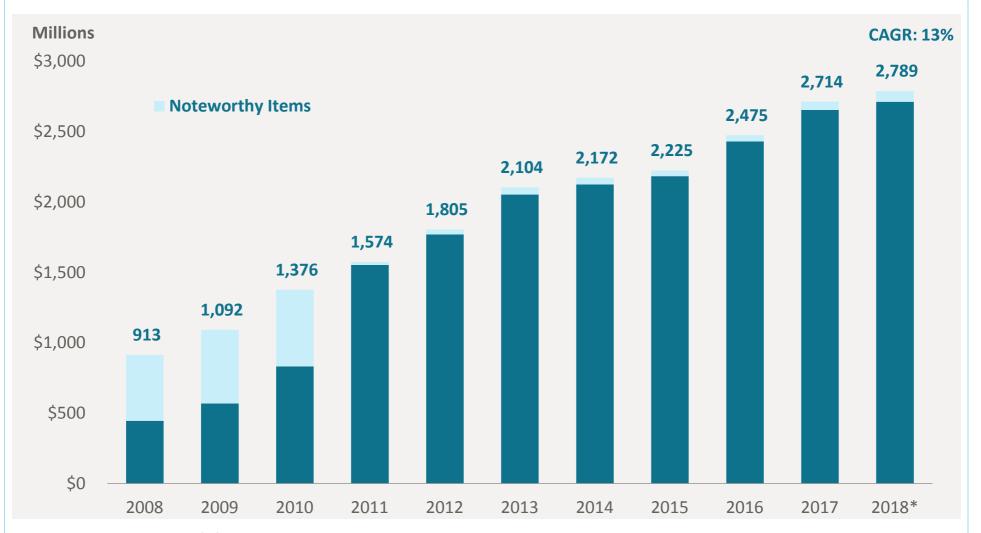
## We Have a History of Strong Growth





\*LTM Revenue ex. Rev Rec.; 12 months ended 3/31/18. LTM NOI ex. Rev. Rec. and restated for pension adjustment Reconciliation of Non-GAAP measures included in Appendix

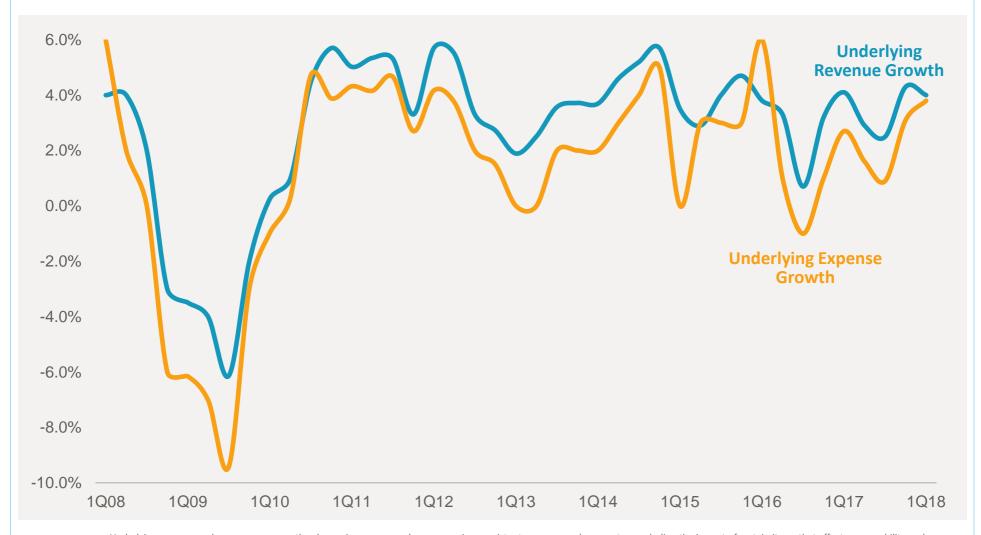
## **Adjusted Operating Income**





\*12 months ended 03/31/2018; All periods adjusted to reflect impact of Pension Standard. 2018 excludes the impact of the new Revenue Standard Reconciliation of Non-GAAP measures included in Appendix

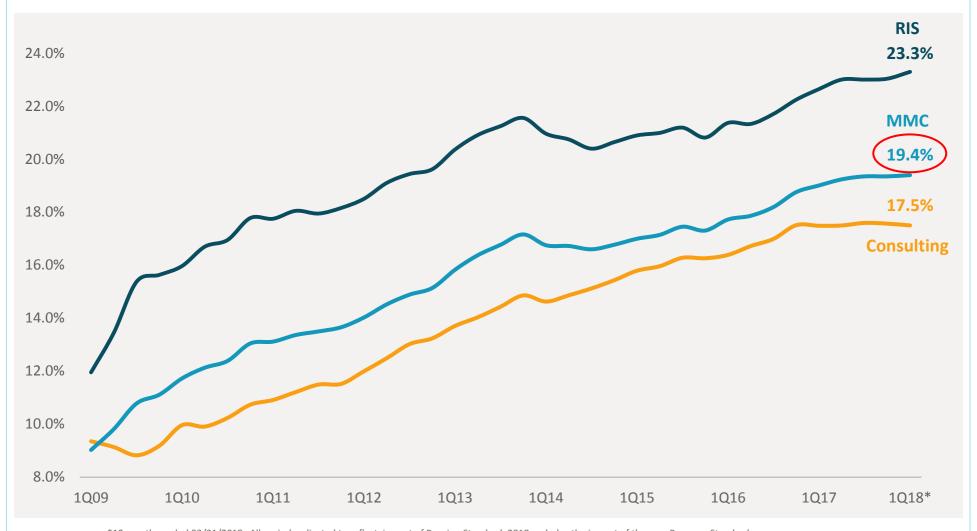
### Operating Leverage Produces Margin Expansion





Underlying revenue and expense measure the change in revenue and expense using consistent currency exchange rates, excluding the impact of certain items that affect comparability such as acquisitions, dispositions and transfers among businesses.

### Adjusted Operating Margin: Rolling 4 Quarters





\*12 months ended 03/31/2018; All periods adjusted to reflect impact of Pension Standard. 2018 excludes the impact of the new Revenue Standard Includes amortization expense. Reconciliation of Non-GAAP measures included in Appendix

## **Capital Allocation Priorities**

Investment for organic growth

Strong dividend growth

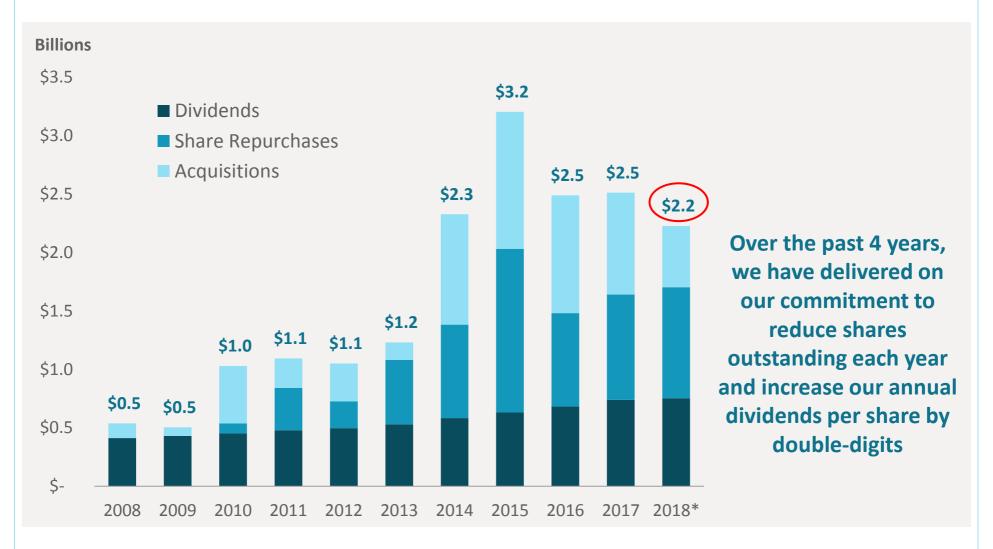
Quality acquisitions

Share Repurchase





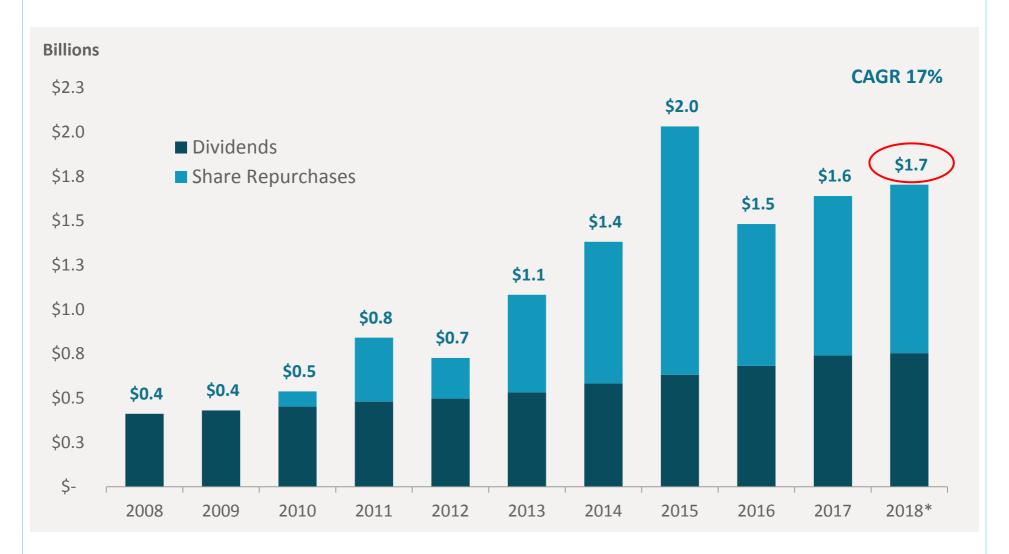
## Dividends, Share Repurchases and Acquisitions





\*12 months ended 03/31/2018

## **Returning Cash to Shareholders**





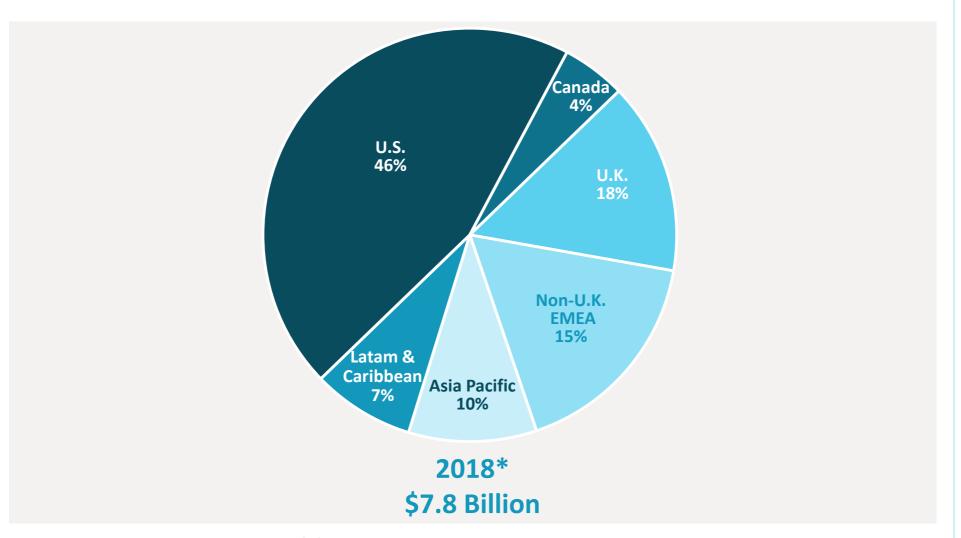
\*12 months ended 03/31/2018

## RISK & INSURANCE SERVICES

Marsh and Guy Carpenter

## **Risk & Insurance Services**

#### Revenue





## **MARSH**

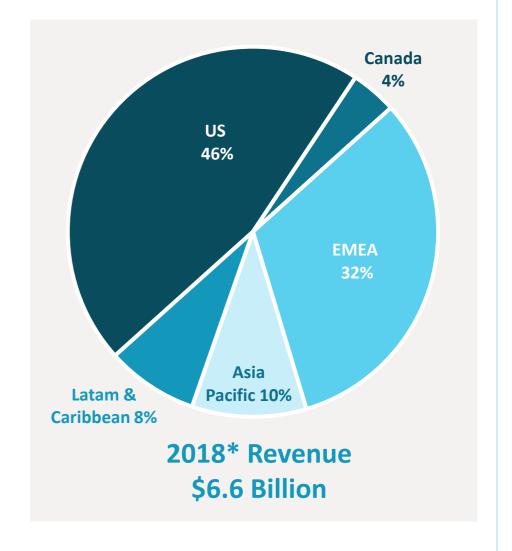
Over 32,000 colleagues serve businesses, public entities and private clients in more than 130 countries

More than 35 risk, specialty and industry practices

Industry-leading content and intellectual capital

Significant resources and depth of expertise

\$55 Billion in global premium





\*LTM Revenue ex. Rev Rec.; 12 months ended 3/31/18



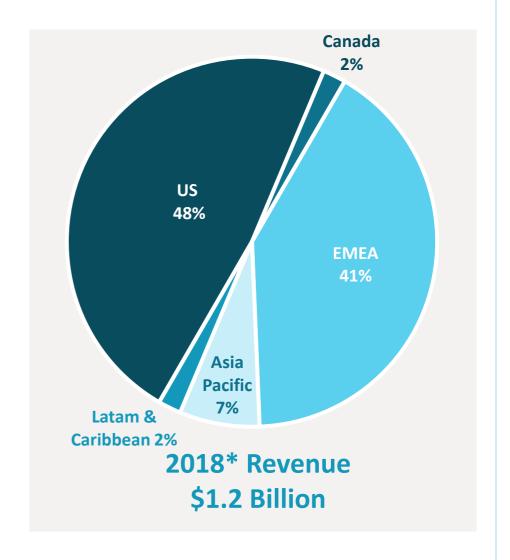
## **GUY CARPENTER**

2,300 employees in over 60 offices worldwide

1,600 clients

Serves clients through specialized reinsurance broking expertise, strategic advisory services, and industry-leading analytics

Places \$26 Billion in reinsurance premiums annually

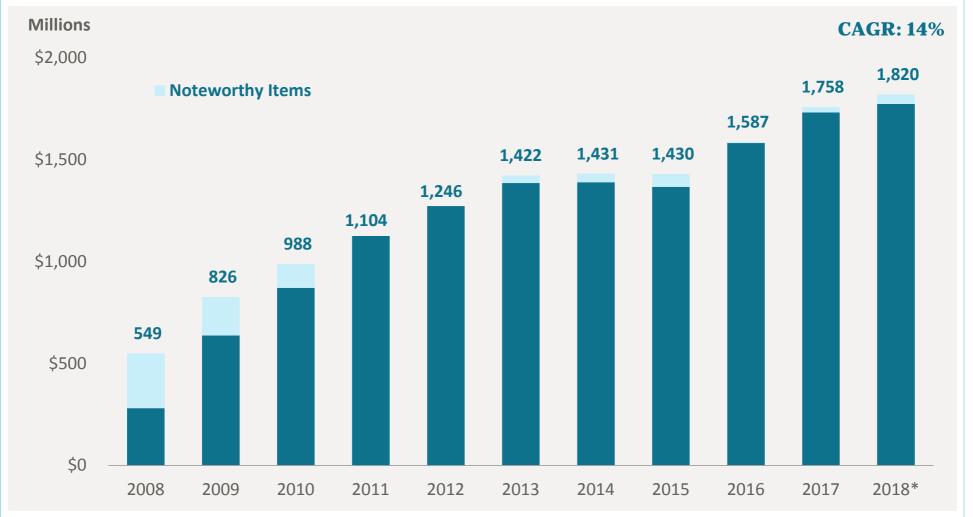




\*LTM Revenue ex. Rev Rec.; 12 months ended 3/31/18

#### **Risk & Insurance Services**

#### Adjusted Operating Income



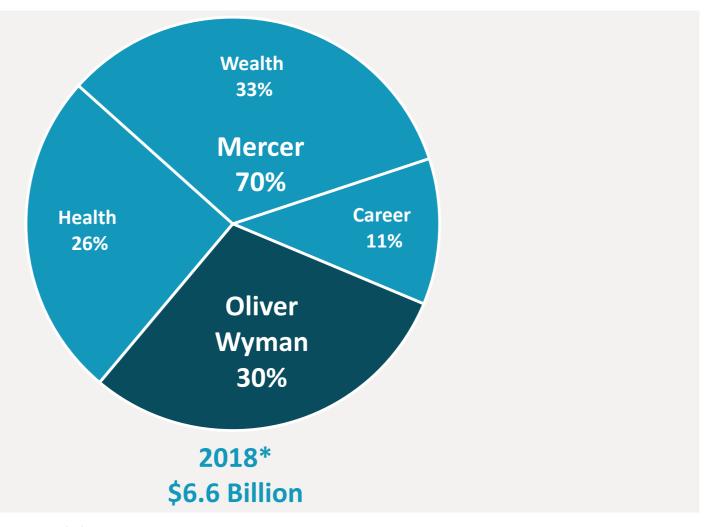


\*12 months ended 03/31/2018; All periods adjusted to reflect impact of Pension Standard. 2018 excludes the impact of the new Revenue Standard Reconciliation of Non-GAAP measures included in Appendix

## CONSULTING

Mercer and Oliver Wyman

# Consulting *Revenue*







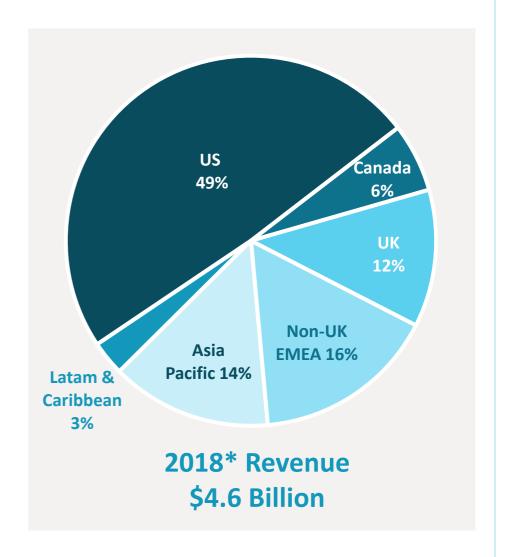
Nearly 23,000 colleagues

Offices in 43 countries

A global leader in Health, Wealth and Career

88% of Fortune 500 are clients

80% of clients have less than 5,000 employees







## OLIVER WYMAN

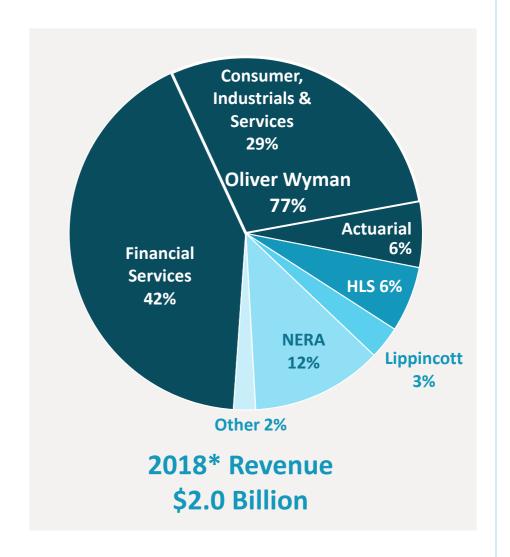
Fourth largest of global strategy and management consultants

More than 1,300 clients

4,700 colleagues in more than 50 offices in 27 countries

Leading market positions in Financial Services, Aviation and Retail

Expanding digital, technology and analytics (DTA) team

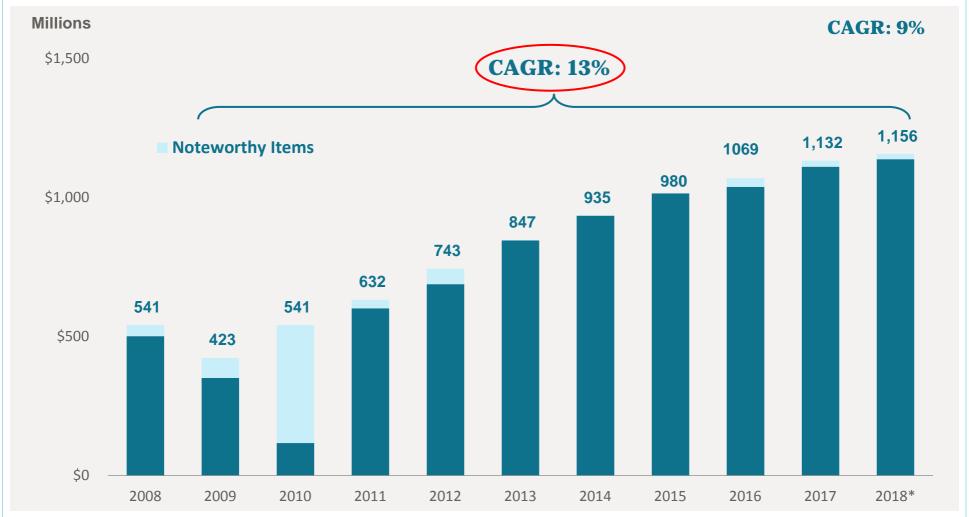




\*LTM Revenue ex. Rev Rec.; 12 months ended 3/31/18

## Consulting

### Adjusted Operating Income



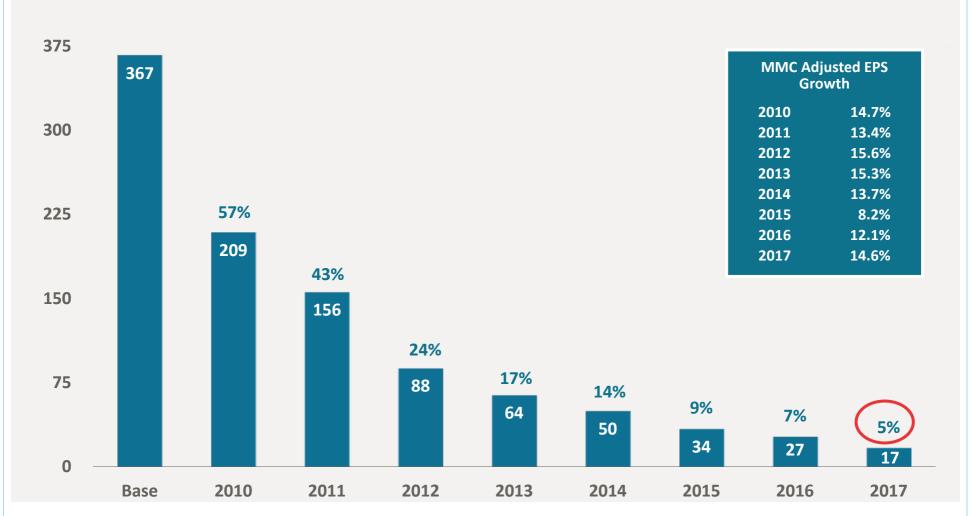


\*12 months ended 03/31/18; All periods adjusted to reflect impact of Pension Standard. 2018 excludes the impact of the new Revenue Standard Reconciliation of Non-GAAP measures included in Appendix

# Why Invest In MMC?

## We Have a Record of Consistent Adjusted EPS Growth

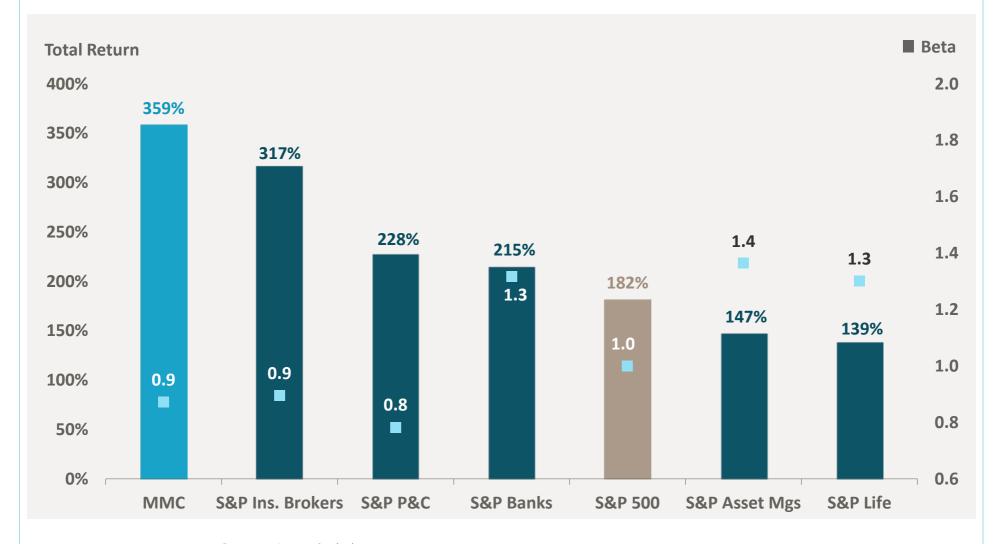
Top 5% of S&P 500 Companies – Growing Adjusted EPS 8%+ Each Year





S&P 500 companies with \$5+ Billion of revenue; Source: Bloomberg Reconciliation of Non-GAAP measures included in Appendix

# Stronger Returns with Lower Relative Volatility 12/31/09 – 03/31/18





Source: FactSet; Beta reflects 3-year beta as of 03/31/18

# Why Own MARSH & MCLENNAN COMPANIES



#### **Attractive Growth:**

- Revenue
- Earnings
- Margins
- Cash Flow
- Dividends
- Share Repurchase



## **APPENDIX**

## Marsh & McLennan Companies

#### Reconciliation of Non-GAAP Measures (\$Millions)

Adjusted Operating Income and Adjusted Operating Margin

	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018**
Revenue	10,730	9,831	10,550	11,526	11,924	12,261	12,951	12,893	13,211	14,024	14,360
Operating Income as Reported*	445	568	832	1,552	1,770	2,053	2,124	2,184	2,431	2,655	2,713
Restructuring Charges	328	243	141	51	78	22	12	28	44	40	37
Settlement, Legal & Regulatory	51	242	10	(21)	(2)	-	-	-	-	15	15
Adj. to Acquisition Related Accts.	-	-	-	(1)	(35)	32	37	51	15	3	23
Other	89	39	393	(7)	(6)	(3)	(1)	(38)	(15)	1	1
Adjustments	468	524	544	22	35	51	48	41	44	59	76
Operating Income as Adjusted	913	1,092	1,376	1,574	1,805	2,104	2,172	2,225	2,475	2,714	2,789
Operating Margin as Reported	4.1%	5.8%	7.9%	13.5%	14.8%	16.7%	16.4%	16.9%	18.4%	18.9%	18.9%
Operating Margin as Adjusted	8.5%	11.1%	13.0%	13.7%	15.1%	17.2%	16.8%	17.3%	18.8%	19.4%	19.4%

<sup>\*</sup>All periods adjusted to reflect impact of Pension Standard.. \*\*12 months ended 03/31/2018 and excludes the impact of the new Revenue Standard. For a discussion of the impact of revenue recognition standard on the Company's financial statements, please see the Company's most recently filed 10-Q with the SEC.

Adjusted operating margin is calculated by dividing adjusted operating income by consolidated GAAP revenue less the net gain on the deconsolidation of Marsh's India subsidiary and contingent proceeds related to the disposal of Mercer's U.S. defined contribution recordkeeping business.



Other in 2010 includes \$400 net Alaska litigation settlement; 2015 includes \$37 gain on disposal of Mercer's U.S. defined contribution recordkeeping business; 2016 includes the gain on disposal of Mercer's U.S. defined contribution recordkeeping business and includes the net gain on the deconsolidation of Marsh's India subsidiary.

Adjusted operating income is calculated by excluding the impact of certain noteworthy items from the Company's GAAP operating income. The above table identifies these noteworthy items and reconciles adjusted operating income to GAAP operating income on a consolidated basis.

#### **Risk & Insurance Services**

#### Reconciliation of Non-GAAP Measures (\$Millions)

Adjusted Operating Income and Adjusted Operating Margin

	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018**
Revenue	5,466	5,284	5,557	6,079	6,350	6,596	6,931	6,869	7,143	7,630	7,817
Operating Income as Reported*	280	637	871	1,125	1,272	1,385	1,389	1,366	1,581	1,731	1,773
Restructuring Charges	193	169	102	1	8	7	5	8	3	11	10
Settlement, Legal & Regulatory	51	12	10	(21)	-	-	-	-	-	15	15
Adj. to Acquisition Related Accts.	-	-	-	(1)	(32)	31	37	56	12	-	21
Other	25	8	5	-	(2)	(1)	-	-	(9)	1	1
Adjustments	269	189	117	(21)	(26)	37	42	64	6	27	47
Operating Income as Adjusted	549	826	988	1,104	1,246	1,422	1,431	1,430	1,587	1,758	1,820
Operating Margin as Reported	5.1%	12.1%	15.7%	18.5%	20.0%	21.0%	20.0%	19.9%	22.1%	22.7%	22.7%
Operating Margin as Adjusted	10.0%	15.6%	17.8%	18.2%	19.6%	21.6%	20.6%	20.8%	22.2%	23.0%	23.3%

<sup>\*</sup>All periods adjusted to reflect impact of Pension Standard.. \*\*12 months ended 03/31/2018 and excludes the impact of the new Revenue Standard. For a discussion of the impact of revenue recognition standard on the Company's financial statements, please see the Company's most recently filed 10-Q with the SEC.

Adjusted operating margin is calculated by dividing adjusted operating income by segment GAAP revenue less the net gain on the deconsolidation of Marsh's India subsidiary.



Other in 2008 includes accelerated amortization of \$22; in 2016 is the net gain on the deconsolidation of Marsh's India subsidiary.

Adjusted operating income is calculated by excluding the impact of certain noteworthy items from the Company's GAAP operating income. The above table identifies these noteworthy items and reconciles adjusted operating income to GAAP operating income on a segment basis.

## Consulting

#### Reconciliation of Non-GAAP Measures (\$Millions)

Adjusted Operating Income and Adjusted Operating Margin

	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018**
Revenue	5,196	4,609	5,042	5,487	5,613	5,701	6,059	6,064	6,112	6,444	6,593
Operating Income as Reported*	501	351	117	601	688	845	934	1,014	1,038	1,110	1,137
Restructuring Charges	40	42	24	31	58	2	1	8	34	19	17
Adj. to Acquisition Related Accts.	-	-	-	-	(3)	1	-	(5)	3	3	2
Other	-	30	400	-	-	(1)	-	(37)	(6)	-	
Adjustments	40	72	424	31	55	2	1	(34)	31	22	19
Operating Income as Adjusted	541	423	541	632	743	847	935	980	1,069	1,132	1,156
Operating Margin as Reported	9.6%	7.6%	2.3%	11.0%	12.3%	14.8%	15.4%	16.7%	17.0%	17.2%	17.2%
Operating Margin as Adjusted	10.4%	9.2%	10.7%	11.5%	13.2%	14.9%	15.4%	16.3%	17.5%	17.6%	17.5%

<sup>\*</sup>All periods adjusted to reflect impact of Pension Standard.. \*\*12 months ended 03/31/2018 and excludes the impact of the new Revenue Standard. For a discussion of the impact of revenue recognition standard on the Company's financial statements, please see the Company's most recently filed 10-Q with the SEC.

Adjusted operating margin is calculated by dividing adjusted operating income by segment GAAP revenue less the contingent proceeds related to the disposal of Mercer's U.S. defined contribution recordkeeping business.



Other in 2010 is net Alaska litigation settlement; 2015 and 2016 reflects the gain on the disposal of Mercer's U.S. defined contribution recordkeeping business.

Adjusted operating income is calculated by excluding the impact of certain noteworthy items from the Company's GAAP operating income. The above table identifies these noteworthy items and reconciles adjusted operating income to GAAP operating income on a segment basis.

## Marsh & McLennan Companies

#### Reconciliation of Non-GAAP Measures

Adjusted Earnings per Share

	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018*
Diluted EPS, Continuing Operations	\$0.88	\$0.70	\$0.96	\$1.00	\$1.73	\$2.13	\$2.42	\$2.61	\$2.98	\$3.38	\$2.87	\$2.97
Adjustments, after tax	0.45	0.70	0.65	0.64	0.13	0.02	0.06	0.21	0.07	0.04	1.05	1.10
Diluted EPS as Adjusted	\$1.33	\$1.40	\$1.61	\$1.64	\$1.86	\$2.15	\$2.48	\$2.82	\$3.05	\$3.42	\$3.92	\$4.07
Tax Benefit		_	(\$0.18)									
Normalized for Tax Benefit			\$1.43									



